*A student tech support team designed to help teachers and students
to use technology, troubleshoot problems, and assist in the classroom.*

Who is the PIT Crew?

The PIT Crew is a team of volunteer students, grades 9-12, who want to help the school community in its integration of technology.

What can the PIT Crew help with?

- Issues with projectors, printers, laptops (and Chromebooks?), wifi
- Questions about how to use MS Office, Google Docs and Drive, other software
- Suggestions and brainstorming for tech integration ideas
- Visits to your class for a block to help with tech projects
- PIT Crew students also know how to refer issues that are too complex for them to Tom or Brandon

Who does the PIT Crew help?

The PIT Crew is available to help any HHS faculty, staff, and students with technology and audio-visual issues

Does this mean I have to use the PIT Crew for tech support now?

No, the PIT Crew is designed to give you and the school more tech support options. We would like to have students with tech issues use the PIT Crew Help Desk. However, as teachers, you have *special VIP status*, and are still allowed to contact Brandon or Tom directly like you always have done.

How do I get PIT Crew help?

Teachers and students can request help from the PIT Crew in a few different ways:
- Visit the PIT Crew Help Desk in person during DSB (hopefully to expand to before and after school as well)
- Call Tom or Brandon